

An Nguyen

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EDUCATION **Georgia State University**, Atlanta, GA Expected 2026
PhD in Business Administration - Computer Information Systems

University of Wisconsin - Madison, Madison, WI 2020
Master of Business Administration

Foreign Trade University, HCMC, Vietnam 2015
Bachelor of International Business Economics

INTERESTS Online Communities, Social Media, and Digital Innovation

PUBLICATIONS • "Understanding the Unintended Effects of Human-Machine Moderation in Addressing Harassment within Online Communities: Insights from Reddit Communities" (with Rai, A. and Maruping, L.). *Forthcoming at Journal of Management Information Systems*.

WORKING PROJECTS • Doctoring the Discourse: Platform's Expertise Signalling's Effect on Social Media's Engagement. (with Rai, A., Maruping, L., and Nguyen, F.)
• The Spillover of Novel Patents (with Nguyen, F.)

PRESENTATIONS • Mitigating Harassment in Online Communities with Human-Machine Moderation: Evidence from Reddit (with Rai, A and Maruping, L.) *The 2022 Workshop on e-Business (WeB 2022)*; December 10, 2022 – **Most Promising Ongoing Research Award**

RELATED COURSEWORK Data Technology - Business Analytics (Master's Level) 2019
Machine Learning (Master's Level) 2019
Applied Econometrics Analysis I & II (Master's Level) 2019 & 2020
Managing Technology & Organizational Change (MBA) 2019
Econometrics I, II & III (PhD Level) 2021 & 2022
Machine Learning for Causal Inference (PhD Level) 2023
Natural Language Processing (Master's Level) 2023

AWARDS Wisconsin Distinguished Fellowship 2018

TEACHING **Management and Marketing for Non-Business Majors**
University of Wisconsin - Madison 2019-2020
Teaching Assistant

SERVICE Ad-hoc reviewer at ICIS 2023, Journal of Management Information Systems

SKILLS • Programming Languages: R, Python
• Software: STATA

INDUSTRY EXPERIENCE	Management Associate Vietnam Prosperity Bank Financial Credit - Vietnam	2015-2017
	Senior HRIS Specialist Orient Commercial Bank - Vietnam	2017-2018
	HR Analytics Intern American Family Insurance - WI, USA	2019
	HR VP and Product Manager OTB Destination, LLC - NE, USA	2020

CV updated Spring 2024